

CHOICE WORDS

Medical system gets A+

The Editor,

Over the Victoria Day weekend, I was suddenly taken very ill and required the services of our medical system.

A call was placed to 911, and the response was outstanding. The two female attendants were very professional and caring beyond my expectations.

Upon arrival at Richmond Hospital, the emergency room staff immediately checked me over and scheduled several tests, including a CT scan, all of which were completed within three hours. A short while later, I was admitted to the sixth floor.

The nursing staff were all efficient, attentive and caring — both daytime and night. Nothing I requested was too much trouble for them, and even when I wanted to help by doing something myself, they said it was their job and they were happy to help.

My experience, certainly, was not the negative experience you normally hear about.

The hospital was clean; the staff was caring and efficient; you could not have asked for more.

Thank you to all of you who made my stay comfortable. Your caring and kindness certainly helped in my recovery.

**Juliette Cartwright,
Richmond**