

## Andrew Wong's Story

My name is Andrew Wong, and I have been a proud resident of Richmond for over 23 years. When my wife, Lucy, and I first arrived from Hong Kong in 1993, we felt an immediate connection to the area and knew this would be our home. At that time, I had to travel to Brisbane regularly for my work in farm management and animal husbandry, so being close to the airport was ideal. We also knew our children would receive a strong education growing up here.

But today, I want to tell you about one of the biggest reasons we appreciate living in Richmond. A few years ago, I experienced a sudden health crisis when I had a bad fall. During this time of emergency, I realized how critical it is to be able to access quality health care close to where you live. And that is what Richmond Hospital offers.

Today, I'm writing to ask if you would please give to ensure Richmond's residents can continue to access compassionate and expert health care when they need it most. Gifts from the community have provided many people with improved emergency care at Richmond Hospital. Your support ensures that when a health crisis hits, the best quality of health care is available close to home. Would you please give today to support lifesaving care in our community?

On November 27, 2014, I met some friends for dim sum at our favourite restaurant in Richmond. We had a great time and I was feeling like my usual self. Afterward, Lucy and I were walking back to our vehicle. Lucy was just behind me when, without any warning, I reeled and fell face first on the ground.

My head hit the sidewalk hard. Like anyone, I would normally brace a fall with my hands, but it happened so quickly that I had no time to react. A large wound opened immediately on the right side of my forehead and blood was streaming down my face. In shock, suddenly my mind went blank. Lucy was worried, but knew she had to stay calm and help me stop the bleeding.

I was helped up off the ground and, after realizing how bad the bleeding was, it was clear I needed to go to the Emergency Department. A friend rushed me to Richmond Hospital. When I arrived, I was checked in and treated almost immediately. In emergencies like these, doctors will monitor patients to help diagnosis and rule out some of the most potentially serious and life-threatening causes such as poor heart function or even a stroke.

I'm sure you can imagine the panic both my wife and I felt at that moment, not knowing if my life was in danger. Thankfully, the doctors quickly determined my heart function was normal and I was not having a stroke. But without their knowledge and expertise, I'm not sure what we would have done. At Richmond Hospital, you can count on receiving efficient and compassionate care.



**Andrew received the expert care he needed, thanks to gifts from the community. Your gift can do the same!**

Skilled nurses carefully disinfected my wound and I was given a tetanus shot as a precautionary measure. Under the expert care of Dr. Richard Chan, I received eight stitches across my forehead. It healed well, but I have a minor scar to this day. It serves as a reminder that we never know when an emergency may strike, but when it does, having the best local health care possible nearby can make a world of difference.

I am so thankful to Richmond Hospital for the care they provide here in our community. When my family and friends have faced challenging health concerns over the years, the doctors and nurses at Richmond Hospital have always provided care with empathy and expertise. I feel safe and secure knowing their doors are always here for us. And we want to be there for them too.

Would you please consider supporting Richmond Hospital today, so others can continue to access high quality care when they need it most?

Lucy and I have been donors to Richmond Hospital Foundation for 22 years. We have also become volunteers for the Foundation. When I urgently needed medical care, Richmond Hospital was there for me, as it will be for anyone in our community who needs it. As the holiday season approaches, many people may have to spend their holidays in the hospital. Your support means Richmond Hospital can continue providing high quality, compassionate care to the entire community. I hope that my story will inspire you to join me in giving to day!

Sincerely,

*Andrew Wong*

Andrew Wong  
Volunteer and Supporter of Richmond Hospital  
Foundation

P.S. Please give generously today so that people in our community can access the best quality of care—24 hours a day.

